



Reference: 210.0-00
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Emergency Numbers, SOS & Helplines in Hong Kong

<https://www.angloinfo.com/how-to/hong-kong/healthcare/emergencies>

Service	Telephone
All Emergency (Ambulance, Fire, Police)	999
For tourists with mobile cellular telephones	112
Police Crime Hotline (English)	2527 7177
Fire Service Department: Hong Kong Regional Office	2549 8104
Fire Service Department: Hotline	2723 8787
Airport 24-hour Hotline	2181 8888

Crisis and Helplines

Service	Telephone
Directory enquiries	1081
The Samaritans 24-hour hotline	2896 0000
Harmony House (refuge for victims of domestic violence)	2342 0072
Soultalk (hotline for women in emotional and relationship crisis)	2559 9211
Cancer Support hotline	3656 0800
Cocaine Anonymous	8198 1281
Hong Kong Red Cross	2802 0021
Youth Outreach Children's Crisis Centre	2622 2890
Hong Kong Automobile Association 24-hour hotline	3583 3628
Society for the Protection of Animals (SPCA)	2802 0501
Emergency veterinary service (SPCA hotline)	2711 1000

List of hospitals / doctors / dentists in Hong Kong and Macao

General information: Hong Kong and Macao

Hong Kong: in emergency cases call phone number 999 to call an ambulance.

Macao: in emergency cases call phone number 999 to call an ambulance.

The following list of hospitals / doctors / dentists in Hong Kong and Macao has been prepared by the Consulate General of Switzerland in Hong Kong for the convenience of Swiss nationals or other interested persons who require medical advice in Hong Kong and Macao.

While every care has been taken in the preparation of this list, neither the Federal Department of Foreign Affairs in Berne nor the Consulate General of Switzerland in Hong Kong can act as a guarantor of the competence or probity of any particular hospital, doctor, dentist or pharmacy. Therefore we cannot assume responsibility for the professional ability or integrity of the following persons or firms whose names appear in the attached list nor can we take any responsibility in regard to the consequences of accepting medical advice. Furthermore the Consulate General of Switzerland in Hong Kong can generally not assume the cost of medical treatment.

Names are listed in no specific order and the order in which they appear has no significance.

1. Hospitals Hong Kong

1.1 Private Hospitals Hong Kong

Hong Kong Adventist Hospital 24 hrs Emergency Service	40 Stubbs Road Wan Chai Hong Kong Tel: +852 3651 8888 Tel. Outpatient Service: +852 3651 8808 Email: hkahinfo@hkah.org.hk Web: www.hkah.org.hk Languages: Cantonese, English Address in Chinese: 香港港安醫院 - 香港司徒拔道四十號
Baptist Hospital No emergency or trauma patient service at outpatient clinic	222, Waterloo Road Kowloon Hong Kong <u>Outpatient Clinic</u> G/F Block B Tel: +852 2339 8888 Fax: +852 2338 5394 Email: info@hkbh.org.hk Web: www.hkbh.org.hk Languages: Cantonese, English Address in Chinese: 香港浸信會醫院 (浸會醫院) - 香港九龍窩打老道 222 號
Canossa Hospital (Caritas)	1, Old Peak Road Mid-Levels Hong Kong Tel: +852 2522 2181 Fax: +852 2840 1986 Email: enquiry@canossahospital.org.hk Web: www.canossahospital.org.hk Languages: Cantonese, English Address in Chinese: 嘉諾撒醫院 - 香港舊山頂道一號
Hong Kong Sanatorium & Hospital 24 hrs Outpatient Service	2, Village Road Happy Valley Hong Kong <u>Outpatient Service:</u> G/F, Li Shu Pui Block Tel: +852 2572 0211 Fax: +852 2835 8008 Email: hospital@hksh.com Web: www.hksh.com Tel. Outpatient Dept. : +852 2835 8600 Fax: +852 2892 7506 Email: opd@hkhs.com Languages: Cantonese, English Address in Chinese: 養和醫院 - 香港跑馬地山村道二號

Matilda International Hospital (Australian Standard Accredited)	41, Mount Kellet Road The Peak Hong Kong
24 hrs Emergency	Tel: +852 2849 0111 Fax: +852 2849 7411 Email: info@matilda.org Web: www.matilda.org Tel outpatient department: +852 2849 1500 Fax: +852 2849 4802 Email : opd@matilda.org
Languages:	Cantonese, English
Address in Chinese	明德國際醫院 - 香港山頂加列山道 41 號

Matilda Medical Centre	Dr. Hans Schrader (understands German) Dr. Keith Wong 502, Prosperity Tower 39 Queen's Road Central Central
	Tel: +852 2537 8500 Fax: +852 2537 8509 Email: schrader@matilda.org
Languages:	German, English
Address in Chinese	明德醫療中心 - 香港中環皇后大道中 9 號 2601 室

Shatin International Medical Centre Union Hospital	18, Fu Kin Street Tai Wai Shatin, N.T. Hong Kong
	Tel: +852 2608 3388 Email: union@union.org Web: http://www.union.org
Languages:	Cantonese, English
Address in Chinese	沙田仁安醫院 - 新界沙田大圍富健街 18 號

St. Teresa's Hospital	327, Prince Edward Road Kowloon Hong Kong
	Tel: +852 2200 3434 Email: sth@sth.org.hk Web: http://www.sth.org.hk
Languages:	Cantonese, English
Address in Chinese	聖德肋撒醫院 - 香港九龍太子道 327 號

St. Paul's Hospital	2, Eastern Hospital Road Causeway Bay Hong Kong
No Emergency services	
24 hrs Outpatient Service available (from 7.00 pm to 8.00 am only 1 doctor on duty)	Tel: +852 2890 6008 Fax: +852 2895 2956 Tel. Outpatient Service: +852 2830 3709 Email: enquiry@mail.stpaul.org.hk Web: www.stpaul.org.hk
Languages:	Cantonese, English
Address in Chinese	聖保祿醫院 - 香港銅鑼灣東院道 2 號

Qualigenics – Diabetes Centre	Central Ferry Piers Level 2, Pier 3 (Ferry pier to Discovery Bay) 11 Man Kwong Street Central, Hong Kong
	Tel: +852 3607 7800 Fax: +852 2501 0295 Hotline Service: +852 3607 7878 Email: enquiry@qualigenics.com Web: www.qualigenics.com
Languages:	Cantonese, English
Address in Chinese	確進醫療中心: 糖尿病 - 香港中環民光街十一號三號碼頭上層 (往愉景灣碼頭)

1.2 Public Hospitals Hong Kong

Duchess of Kent Children's Hospital	12 Sandy Bay Road Pok Fu Lam Hong Kong
	Tel: +852 2817 7111 Fax: +852 2855 0684 Email: dkch_enquiry@ha.org.hk Web: www3.ha.org.hk/dkch/
Languages:	Cantonese, English
Address in Chinese	大口環根德公爵夫人兒童醫院 - 香港大口環道 12 號

Kwong Wah Hospital	25, Waterloo Road Yaumatei, Kowloon Hong Kong
	Tel: +852 2332 2311 Fax: +852 3517 5481 Email: kwh.enquiry@ha.org.hk Web: www.ha.org.hk/kwh
Languages:	Cantonese, English
Address in Chinese	廣華醫院 - 香港九龍油麻地窩打老道 25 號廣華醫院

Pamela Youde Nethersole Eastern Hospital	3/F, Lok Man Road Chai Wan Hong Kong Tel: +852 2595 6111 / 2595 7920 Fax: +852 2515 0794 Email: pyneh_enquiry@ha.org.hk Web: www.ha.org.hk/pyneh
Languages:	Cantonese, English
Address in Chinese	東區尤德夫人那打素醫院 - 香港柴灣樂民道 3 號

Prince of Wales Hospital	30-32 Ngan Shing Street Shatin, N.T. Hong Kong Tel: + 852 3505 2415 Fax: 2637 8244 Email: pwh_enquiry@ha.org.hk Web: https://www3.ha.org.hk/pwh/index_e.asp 24 hrs public enquiry hotline pre-recorded message: +852 3505 3555
Languages:	Cantonese, English
Address in Chinese	威爾斯親王醫院 - 新界沙田銀城街 30-32 號

Princess Margaret Hospital	2-10 Princess Margaret Hospital Road Lai Chi Kok, N.T. Hong Kong Tel: +852 2990 1111 / 2990 1210 Fax: +852 2786 3629 Email: pmh.enquiry@ha.org.hk Web: www.ha.org.hk
Languages:	Cantonese, English
Address in Chinese	瑪嘉烈醫院 - 新界瑪嘉烈醫院道 2-10 號

Queen Mary Hospital	102, Pok Fu Lam Road Pok Fu Lam Hong Kong Tel: +852 2255 3111 / 2255 3838 Private Clinic Enquiry Hotline: +852 2255 3001 Fax: +852 2817 5496 Email: qmh_enquiry@ha.org.hk Web: https://www8.ha.org.hk/qmh/
Languages:	Cantonese, English
Address in Chinese	瑪麗醫院 - 香港薄扶林道 102 號, 瑪麗醫院

Queen Elizabeth Hospital	30 Gascoigne Road Kowloon Hong Kong Tel: +852 3506 8888 Fax: +852 3506 8950 Email: qeh_webmaster@ha.org.hk Web: www3.ha.org.hk/qeh
24-hour Accident and Emergency Service	
Languages:	Cantonese, English
Address in Chinese	伊利沙伯醫院 - 九龍加士居道 30 號

Tang Shiu Kin Hospital	282 Queen's Road East Wan Chai Hong Kong Tel: +852 2291 2000 Fax: + 852 2591 6886 Email: rtskh_enquiry@ha.org.hk Web: http://www.ha.org.hk/visitor/ha_hosp_details.asp?Content_ID=100143&Lang=CHIB5 (webpage only in chinese)
Languages:	Cantonese, English
Address in Chinese	鄧肇堅醫院 - 香港灣仔皇后大道東 282 號

Travel Health Centre (Hong Kong)	Room 26, 18/F, Wu Chung House 213 Queen's Road East Wanchai, Hong Kong Tel: +852 2961 8840 Fax: +852 2893 1809
Opening Hours: Mon-Fri	
9:00a.m.-1:00p.m.	
2:00p.m.-5:30p.m.	
Sat, Sun and Public Holiday Closed	
Travel Health Centre (Kowloon)	1/F Cheung Sha Wan Government Offices 303 Cheung Sha Wan Road Kowloon, Hong Kong Tel: + 852 2150 7235 Fax: + 852 2317 4230 Email: trhealth@dh.gov.hk Web: www.travelhealth.gov.hk
Languages:	Cantonese, English
Address in Chinese	鄧肇堅醫院 - 香港灣仔皇后大道東 282 號

2. General Practitioner

Dr Lily Wong MBBS(Lond) MRCP DRCO BPharm	The London Medical Clinic 9/F 1 Duddell Street Central, Hong Kong Tel: +852 2537 6898 Fax: +852 2537 6000 Email: info@thelondonmedicalclinic.com Web: https://www.thelondonmedicalclinic.com/
Languages:	Cantonese, English
Address in Chinese	香港中環都爹利街 1 號 9 樓

Dr Michael Cheng MBBS (UNSW), MFM (CUHK) PDipID (HK), FRACGP, FHKCFP	Premier Medical Clinic Suite 718, Central Building 1 Pedder Street Central, Hong Kong Tel: +852 3651 1733 Mobile: +852 9197 1706 Fax: +852 2868 3129 Email: mcheng@premiermedical.com.hk
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Web: <https://www.premiermedical.com.hk>

Languages: Cantonese, English

Address in Chinese 香港中環畢打街 1 号中建大廈 718 室

3. Eye Specialists

Dr. Christopher Yu

Premier Medical Centre
Suite718-733, Central Building
1 Pedder Street
Central, Hong Kong

Tel: +852 3651 1718 / 2522 3122

Fax: +852 2868 3129

After hours emergency: +852 7388 3103

Email: pmc@premiermedical.com.hk

Web: www.premiermedical.com.hk

Languages: Cantonese, English

Address in Chinese 進匯醫務中心- 香港中環畢打街 1 號中建大廈 718-733 室

Dr. Walton Li

Head of Department of Ophthalmology
Hong Kong Sanatorium & Hospital
4/F, Li Shu Fan Block
2 Village Road, Happy Valley
Hong Kong

Tel: +852 2835 8880 / 2835 8890

Fax: +852 2892 7510

Eye Centre (Central Clinic)

3/F, Chuang's Tower
30-32 Connaught Road
Central, Hong Kong

Tel: +852 2523 7885

Fax: +852 2523 7660

(Consultation by Appointment)

Email: eye@hksh.com

Web: www.hksh.com

Languages: Cantonese, English

Address in Chinese 養和醫院 - 香港跑馬地山村道二號

養和醫健 - 香港中環干諾道中 30-32 號莊士大廈 2 樓至 3 樓

Dr. Kenneth W.H. Ng

The Eye Institute of Hong Kong
Rm 1419, Prince's Building
10 Chater Road, Central
Hong Kong

Tel: +852 2827 0089

Fax: +852 2877 2541

Email: kenneth.ng@hkmedicalconsultants.com

Languages: Cantonese, English

4. Gynaecologists

Dr. Lee Tat Choi	The Central Medical Practice Rm 1501, Prince's Building 10 Chater Road, Central Hong Kong Tel: +852 2521 2567 Fax: +852 2868 1238 Email: office@centralmedicalpractice.com / drericlee@hotmail.com Web: www.centralmedicalpractice.com
Languages:	Cantonese, English
Address in Chinese	中區醫務所-香港中環遮打道 10 號太子大廈 1501 室

Dr Lucy Lord Specialist in Obstetrics & Gynaecology MB BChir (Cambridge) FRCOG FHKCOG FHKAM	Central Health Medical Practice 3/F, Baskerville House 13 Duddell Street Central, Hong Kong Tel: +852 2824 0822 Email: drlord@centralhealth.com.hk / enquiries@central-health.com.hk Web: https://www.centralhealth.com.hk/who-we-are/16/2
Languages:	Cantonese, English
Address in Chinese	香港中環都爹利街 13 號樂成行 3 樓

5. Osteopath

Taras Makarenko Senior Osteopath	Sports Clinic Hong Kong Physiotherapy, Osteopathy, Chiropractic, Rehabilitation 4/F, 10 Pottinger Street Central, Hong Kong Tel: +852 3709 2846 Email: appointments@hongkongsportsclinic.com Web: www.hongkongsportsclinic.com
Languages:	English, French, Russian
Address in Chinese	香港中環砵典乍街10號4樓

Inès De Beer Osteopath D.O., MCO (UK) Director	The Round Clinic 12/F, One Island South Suite 1227-28, 2 Heung Yip Road Wong Chuk Hang, Hong Kong Tel: +852 2648 2612 Fax: +2648 2029 Email: ines@theroundclinic.com Web: www.theroundclinic.com
Languages:	English, Belgian, French
Address in Chinese	香港仔黃竹坑香葉道2號 One Island South 12樓 1227-28室

6. Hospitals Macao

6.1 Private Hospitals Macao

Hope Medical Clinic	1/F Fu Wah Court 1-D 24-26 Av. de Sidónio Pais Macao Tel: +853 2883 6992 Webpage: (N/A)
Languages:	Cantonese, Portuguese
Address in Chinese	澳門協同醫療中心 - 澳門士多紐拜斯大馬路 24-26 號 (雅簾訪頂), 1F, 1-D

University Hospital	Avenida Wai Long, Taipa Macao Tel: +853 2882 1838 Email: hospital_enquiry@must.edu.mo Web: http://www.uh.org.mo/en/
Languages:	Cantonese, Portuguese
Address in Chinese	澳門科大醫院 - 澳門氹仔偉龍馬路澳門科技大學 H 座

6.2 Public Hospitals Macao

Hospitalar Kiang Wu	Estrada do Repouso Macao Tel: +853 2837 1333 / +853 8295 0133 Email: prd@kwh.org.mo Web: http://www.kwh.org.mo (webpage only in Chinese)
Languages:	Cantonese, Portuguese
Adress in Chinese	鏡湖醫院 - 澳門 連勝街

Centro Hospitalar Conde S. Januario	Estrada do Visconde de S. Januario Macao Tel: +853 2831 3731 Email: info@ssm.gov.mo Web: http://www.ssm.gov.mo
Languages:	Cantonese, Portuguese
Adress in Chinese	仁伯爵綜合醫院 - 澳門若憲馬路

7. Dentists Hong Kong

Adventist Hospital Dental Department	7/F, Hong Kong Adventist Hospital 40 Stubbs Road Wan Chai Hong Kong
Contact:	Non office hours: +852 3651 8888 Email: dental@hkah.org.hk Web: www.hkah.org.hk
Languages:	Cantonese, English
Specialty:	Dental Department
Address in Chinese	香港港安醫院 - 香港司徒拔道 40 號香港港安醫院 7 樓

Hong Kong Sanatorium Dental Department	2, Village Road Address: 7/F, Li Shu Pui Block Happy Valley Hong Kong
	Tel: +852 2835 8080 Fax: +852 2892 7528 Email: dentistry@hksh-hospital.com Web: http://www.hksh-healthcare.com/en/clinical-services/dental-centre.php
Languages:	Cantonese, English
Specialty:	Dental Department
Address in Chinese	養和醫院 - 香港跑馬地山村道二號,李樹培院七樓

Precious Smile	Dr. Stanley K.L Lee, Dental Surgeon 11/F, Honest Building, No. 9-11 Leighton Road Causeway bay Hong Kong
	Tel. +852 2819 5583 Email: preciousmilehk@gmail.com Web: http://www.preciousmile.com.hk/en/
Address in Chinese	香港銅鑼灣禮頓道 9-11 號合誠大廈 11 樓

Bayley & Jackson Dental Surgeons Ltd.	Central Dental Centre: Podium Level, 2/F, 210-218, Jardine House 1 Connaught Place, Central Hong Kong
Contact:	Tel: +852 2526 1061 / 2524 7116 Email: jh@bjdental.net Web: www.bjdental.com
Languages:	Cantonese, English
Address in Chinese	庇利積臣牙科醫務所 - 香港中環康樂廣場 1 號怡和大廈 2 樓 平台 210- 218 室

Dentistry Aesthetics, Dr Simon Cheung & Partners Dental Surgeons	1602 Hing Wai Building, 36 Queen's Road Central Central, Hong Kong
Contact:	Tel: +852 2525 4285 Whatsapp: +852 9468 0837 Email: dentistryaesthetics@gmail.com Web: https://www.dentistryaesthetics.com/
Languages:	Cantonese, English
Address in Chinese	香港中環皇后大道中 36 號興瑋大廈 1602 室

Dr. David C. Hoaglin Dentistry	9/F Kailey Building, 16 Stanley Street Central, Hong Kong
Contact:	Tel: +852 2955 0015 Fax: +852 2955 0019 Email: info@hoaglindental.com Web: http://www.hoaglindental.com/home.html
Address in Chinese	香港中環士丹利街 16 號騏利大廈 9 樓

Dr. Sandra Hulac Dental Surgeon	Tam, Hulac & Partners Dental Ltd. Room 1506, World Wide House 19 Des Voeux Road Central, Hong Kong
Contact:	Tel: +852 2868 1775 Fax: +852 2868 1335 Email: info@thpdental.com / sandra@thpdental.com Web: www.thpdental.com
Languages:	German, English
Address in Chinese	香港中環德輔道中 19 號環球大廈 1506 室

Dr. Peter Kwong Dr. Anthony Poon Dr. Sunny Cheng	American Dental Group Suites 513-518, Prince's Building 10 Chater Road Central, Hong Kong
Contact:	Tel: +852 2526 2288 Whatsapp: +852 5916 5894 After hours emergency tel.: +852 7116 3883 Email: dental@adgl.com.hk Web: www.adgl.com.hk
Languages:	Cantonese, English
Address in Chinese	香港中環遮打道 10 號太子大廈 513-518 室

Dr. Eric F.C. Lee	Room 702, Loke Yew Building 50-52 Queen's Road Central Central, Hong Kong
Contact:	Tel: +852 2523 6383 Fax: +852 2868 4236 Emergency: +852 9021 0168 Email: drericflee@yahoo.com
Languages:	Cantonese, English
Address in Chinese	香港中環皇后大道中 50-52 號陆佑行 702 室

D.D. Roland & Associates Ltd. / Dr. Creighton Choi	Room 703A, Manning House 48 Queen's Road Central, Hong Kong
Contact:	Tel: +852 2522 8151 Email: drchoi_hk@yahoo.com
Languages:	Cantonese, English
Address in Chinese	香港中環皇后大道中 42 號萬年大廈 703A 室

8. Ambulance services Hong Kong

St. Johns Ambulance Brigade	999 (Hotline: 1878 000)
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9. Ambulance services Macao

Ambulância de Macau	999
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10. Other information / Links

Reisehinweise	https://www.eda.admin.ch/eda/de/home/vertretungen-und-reisehinweise.html
WHO	http://www.who.int/en/
Centers of Disease Control	http://www.cdc.gov/
Hong Kong Centre of Health Protection, Hospital Authority	http://www.ha.org.hk General enquiry: +852 2300 6555 Hotline 24h interactive telephone service: +852 2882 4866