



EXPO 2025 Osaka, Kansai, Japan

Information for Swiss Travelers

Official Website of the EXPO 2025 Swiss pavilion @ EXPO 2025	www.expo2025.or.jp www.vitality.swiss
Tickets may only be purchased through official outlets. Be cautious of fraudulent offers!	https://www.expo2025.or.jp/en/tickets-index/

Travel Preparation and Entry to Japan

Safety & Security: Assessment of the Security Situation and General Travel Tips Register your trip abroad on the TravelAdmin online platform of the FDFA. This allows the FDFA to contact you in case of a crisis. Disaster Preparedness: General advice of the Embassy Disaster prevention and Safety EXPO 2025	www.reisehinweise.ch > Travel advice & Representations > Japan www.traveladmin.ch (also available as an app) www.eda.admin.ch/tokyo > Embassy's tasks > Information for Swiss citizens in Japan: Preparedness measures and what to do in a crisis www.expo2025.or.jp/en/expo-map-index/safety/
Tourist information: Japan National Tourism Organization Web Japan (Ministry of Foreign Affairs) Public Transport in Japan	www.japan.travel http://web-japan.org/ JR East: https://www.jreast.co.jp/multi/en/ JR West: https://www.westjr.co.jp/global/en/ JR Central: https://global.jr-central.co.jp/en/ JR Shikoku: https://www.jr-shikoku.co.jp/global/en/ JR Hokkaido: https://www.jrhokkaido.co.jp/global/ JR Kyushu: https://www.jrkyushu.co.jp/english/

<p>Health:</p> <p>Doctor or hospital visits must generally be paid on site in cash or by credit card.</p> <p>It is strongly recommended to obtain comprehensive international health and accident insurance that includes coverage for hospital treatment and potential medical repatriation.</p>	<p>Ask your health insurance provider / travel insurance: www.reisehinweise.ch > Tipps before you travel</p>
<p>Entry to Japan:</p> <p>To enter Japan, Swiss travelers need a valid passport.</p> <p>Final and legally binding information regarding entry regulations is provided exclusively by the Japanese Embassy.</p> <p>You are required to be able to identify yourself at all times with your passport.</p>	<p>Japanese Embassy in Berne:</p> <p>www.ch.emb-japan.go.jp</p> <p>www.reisehinweise.ch > Info on requirements for entry/visas for Japan</p>

What to do in case of ...

<p>Loss or theft of Swiss passport:</p>	<p>1) Inquire with the hotel, train company, taxi company, etc. where you last had your passport whether it was found. In Japan, in most of the cases the lost documents and items are found and returned to the owner.</p> <p>2) Report the loss or theft at the nearest police station and insist on receiving a detailed police report ("Funshitsu Todoke Juri Shoumeisho").</p> <p>3) Contact the Embassy of Switzerland in Tokyo for the issuance of a temporary Swiss passport (emergency passport).</p> <p>Note: A temporary Swiss passport is issued for the return to Switzerland. The Embassy of Switzerland in Tokyo cannot guarantee whether entry into a third country will be possible with the temporary passport. We therefore advise you to contact the responsible authorities beforehand.</p>
<p>Loss of a credit card or suspicion of misuse:</p>	<p>Immediately inform your credit card company and/or bank.</p>
<p>Need for financial resources:</p>	<p>The Swiss Embassy in Tokyo cannot advance funds.</p>

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	<p>You can make cash withdrawals at ATMs in convenience stores (e.g. 7eleven) using your debit or credit card.</p> <p>Money transfers are also possible via providers like www.westernunion.com or www.moneygram.com among others.</p>
Loss of flight tickets, event tickets, travel documents:	Inform your travel agency and travel insurance.
Emergency Services:	<p>Ambulance: 119</p> <p>Police: 110</p> <p>Fire: 119</p>
Information regarding possible assistance through FDFA:	www.eda.admin.ch/reisehinweise > Help while abroad
FDFA contact address in case of emergency:	<p>Embassy of Switzerland in Japan 5-9-12 Minami Azabu, Minato-ku Tokyo 106-8589 Phone: +81 3 5449 8400 E-Mail: tokyo@eda.admin.ch</p> <p>Outside opening hours:</p> <p>Helpline FDFA: + 41 800 24 7 365, Skype: helpline-eda helpline@eda.admin.ch, www.helpline-eda.ch</p>
<p>Personal Responsibility:</p> <p>The Swiss Abroad Act and its regulations place central importance on the principle of personal responsibility. Each individual is responsible for preparing and managing their stay abroad and for attempting to overcome any difficulties through their own efforts. This means that support from the Swiss representation is provided on a subsidiary basis. Consular protection, i.e. assistance from the FDFA, is only provided when the individuals concerned have made all reasonable efforts to resolve the emergency themselves, either organizationally or financially. There is no legal entitlement to assistance from the federal government.</p>	

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